# The LG Partner Store Frequently Asked Questions

## Who is eligible for this discount?

This Avon Ambassador perk is available to any active Ambassador in good standing with their Avon Ambassador account. This offer is not to be shared with anyone in the Ambassador's downline or any customer or other person and is for personal use only.

Definition of an active Ambassador: A **New Avon Ambassador** must have placed their first order with Avon and **Established Avon Ambassafors** must have a current account (not in removed or discontinued status). For example, if you are in removed or discontinued status in C4 and place an order in C4, you won't have access to the LG Partner Store until C5.

# How can I get my account set up for the LG Partner Store?

For active Ambassadors: Your email associated with your Avon Ambassador Account is the email you will use to create your LG Partner Store account. To register, visit: <a href="https://members.us.lg.com/store/pm/">https://members.us.lg.com/store/pm/</a>

#### What if my email isn't registered or I cannot sign in with my Avon email?

For active Ambassadors, you will receive an email welcoming you to the LG portal. This email will arrive in your inbox in the next campaign after your first Avon order.

## Who can I contact for product/account support?

Having trouble with product setup, use and care, repair and maintenance issues? Contact LG Partner Store Support team via email: <a href="mailto:support@lgpartnerstore.com">support@lgpartnerstore.com</a>

#### How do I know what products are available to me?

Product availability and selection of products are subject to geographical location, and at the discretion of LG Electronics.